

PROFESSIONAL DEVELOPMENT



INTERNATIONAL ETIQUETTE

Professional Development

Today, more than ever, aviation is evolving into a global business. As front-line sales and customer service representatives, you may often be the initial contact that a person from another country has with your country, or you may be the first visitor to represent your company in the customer's homeland. These initial meetings will generate a lasting impression based on perceptions and greetings between the visitor and the hosting personnel.

Future business growth may follow a critical path based on aviation representatives being trained in the basics of international etiquette and the understanding of other cultures. Don't miss out on these opportunities because of lack of proper cultural and international etiquette training.

Expand your cultural horizons in this 8-hour course by exploring:

- The importance of image & perception
- Basic etiquette
- Understanding and improving communications
- Diversity and its impact on global business
- Regional customs & practices

For more information on this International Etiquette course please contact:

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Avon, CT → 06001

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globaljetservices.com

**Course Length
1 Day (8 Hours)**

Other GLOBALJET courses available for your aviation career path of success:

Professional Development

AIM

AIM Refresher

MRM

MRM Refresher

Project Management for the Aviation Professional

Aviation Customer Service

Aviation Fundamentals

Essentials For The Aviation Professional

Effective Writing and Communications

Aviation Finance

SUBJECT

HRs

Introduction
International Etiquette
Image & Perception
Basic Etiquette
Communication
Diversity

TOTAL

8

GLOBALJET
SERVICES

