

PROFESSIONAL DEVELOPMENT



MAINTENANCE RESOURCE MANAGEMENT (MRM)

Professional Development

This course is essential for all first-line supervisors, technicians, and support personnel. The class is designed to assist aviation technicians with the development of leadership, management, and other interpersonal skills not commonly provided within aviation operations.

During the 16-hour course, you will build upon your knowledge and skills to:

- Become a more productive team member
- Successfully manage yourself and others
- Become more efficient and safety-conscious
- Become an effective communicator
- Develop improved conflict resolution tools
- Positively motivate your team members
- Inspire others by your leadership

Course Length
2 Days (16 Hours)

FAA IA Approval Code:

C-IND-IM-130607-K-006-166



Other GLOBALJET courses available for your aviation career path of success:

Professional Development

AIM

AIM Refresher

Project Management for the Aviation Professional

Aviation Customer Service

Aviation Fundamentals

Essentials For The Aviation Professional

International Etiquette

Effective Writing and Communications

Aviation Finance

<u>SUBJECT</u>	<u>HRs</u>
DAY 1	8
Course Introduction	
Communication	
Assertiveness	
Attitudes	
Image and Perception	
Synergy and Teamwork	
DAY 2	8
Leadership	
Motivation	
Conflict Resolution	
Decision Making and Problem Solving	
Human Factors in MRM	
Stress and Fatigue Management	
TOTAL	16

For more information on this MRM course please contact:

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