

## AVIATION INTERPERSONAL MAINTENANCE MANAGEMENT (AIMM)

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A & P Technicians are business professionals in today's corporate aviation environment. They are not only responsible for the aircraft safety but they are also responsible for the management side of the aircraft operation. Aviation maintenance technicians require skills and knowledge in managing people and projects, finance, legal issues, and many other business duties. Our Aviation Interpersonal Maintenance Management (AIMM) will provide all the knowledge necessary to become an excellent aviation manager. A must course for current managers, A & P Technicians, Avionics Technicians, managers, and for all maintenance related personnel.



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Jet Services, Inc.



**NBAA PDP Approved**

**FAA Accepted Number: 08/09/24/001/01**

### CURRICULUM (40 hours)

SUBJECT	HOURS
Introduction	1
Success	1
Image & Perception	3
Management Definition	1
Building Self-esteem	1
Time Mgt & Organizational Skills	1
Delegation	2.5
Communication	2.5
Motivation	1.5
Building Teamwork	1.5
Dealing with Conflicts	2.5
Negotiation	1.5
Leadership & Interpersonal skills	2.5
Life Style Inventory	1.5
Finance & Budget	2.5
Hiring, Appraisals & Discipline	4
Managing your Boss	1.5
Superior Customer Service	3
Breaking the Barrier	1
Review	4
<b>TOTAL</b>	<b>40</b>

### OTHER AVAILABLE COURSES:

- **AIMM Refresher (16 hours)**
- **Aviation Customer Service (16 hours)**

For more information, please contact:  
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